
TWUSUPER Super News May 2016

Why we need your employees' correct email address

One of the best ways for us to keep members up-to-date with their super is through email – so it's critical that employers provide the correct email address for all new members. Care is especially required when uploading files to a super clearing house.

Providing the correct email address for your employees means there is less risk of breaching privacy standards when members are contacted by the Fund on personal matters.

SuperStream deadline approaches

From 1 July 2016 every employer must be SuperStream compliant, meaning no more cheques, paper instructions, or email instructions when making super contributions. It also means potential penalties from the ATO.

TWUSUPER has been helping businesses get SuperStream compliant for over two years now, and even with the deadline fast approaching we can still help your business get compliant. This includes providing free access – through TWUSUPER's secure Employer Access site – to a super clearing house* that allows you to pay all your employees' super with a single login and one payment.

If you're not yet SuperStream compliant (or aren't sure):

- call TWUSUPER on 1800 241 877 8am to 8pm (AEST/AEDT) weekdays, or
- register for Employer Access by visiting july1.twusuper.com.au (if you use Employer Access to make contributions, you're automatically SuperStream compliant).

* SCH Online is a financial product operated by The Superannuation Clearing House Pty Limited (Authorised Representative Number 290290) (TSCH), an authorised representative of Pacific Custodians Pty Limited (Australian Financial Services Licence Number 295142) (Pacific Custodians).

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