



**ARTIO**

Australian Road Transport  
Industrial Organisation

**New South Wales Branch**

PO Box 277  
HURSTVILLE NSW 2220  
Mob: 0412 880861  
Fax: 02 9579 2333  
Email: [hughmc@artionsw.com.au](mailto:hughmc@artionsw.com.au)  
ABN: 93149961882

# *The Courier*

*Information and Advice for NSW Transport Operators*

**Newsletter Vol. 3 No. 6: May 2017**

## **Contents**

1. Reminder – Be Prepared for the Risk of Cyber Attacks
2. NSW Small Business Commissioner Releases Report on Cyber Crime
3. Entries Open for SafeWork NSW 2017 Awards
4. Private Sector Wage Growth Trends Continue to Drift Downward
5. State Government Announces Deferral of New Fire and Emergency Services Levy
6. Transport and Infrastructure Council – Outcomes from 19 May Meeting
7. Qube says Moorebank will Transform East Coast Logistics
8. NHVR Develops Online Status to Track NHVAS Status
9. HR Should Stand for Human Relations, not Human Resources says Fair Work Commissioner
10. TCA Releases New Specification to Promote Telematics Interconnectivity
11. ALC, ATA, Propose Master Code for Heavy Vehicle Safety
12. TCA Releases New On-Board Mass Specification
13. TWUSUPER Super News May 2017
14. Economic and Industry Indicators

---

## **Reminder: Be Prepared for the Risk of Cyber Attacks**

---

### ***Adapted from media article, The Wall St Journal***

ARTIO NSW takes this opportunity to remind Members of the importance of preparing for the risk of cyber attacks similar to the global hacking attack caused by the hidden malware WannaCry which affected Microsoft systems during mid-May.

Over 200,000 attacks took place in 150 countries.

Ransomware starts with an unsolicited email which is designed to encourage you to click onto an attachment or visit a website. The ransomware then leverages flaws in the computer's operating system to force it to run ransomware code. The ransomware then encrypts files on the system and demands a ransom payment using the digital currency bitcoin. The WannaCry ransomware uses a Windows flaw to replicate itself and spread around the computer network.

Members are encouraged to regularly back up their records independent of their computer system.

---

## NSW Small Business Commissioner Releases Report on Cyber Crime

---

The NSW Small Business Commissioner has released a report which examines the views and attitudes of small and medium sized business in NSW to cybercrime. The purpose of this report, which was released on 30 May, is to better inform government, industry and other stakeholders of issues associated with cybercrime awareness.

Findings in the report in relation to SMEs in NSW include:

- Half of all SMEs limit their digital footprint to their business website to contact details and social media.
- Around half of the businesses surveyed felt their limited online presence meant that they are protected against cybercrime. Unfortunately, this isn't the case.
- Cybercrime is ranked by SMEs as the fifth biggest risk to their business. Risks include fraudulent emails and phone calls, social media hacking, banking fraud, ransomware and malware.
- Around two thirds of SMEs feel well informed on the risks associated with cybercrime.
- Around 80 percent of SMEs feel they can respond to a security breach.
- However, almost 30 per cent of SMEs have been victims of cybercrime.
- Cybercrime is rated by SMEs as the fifth biggest risk to their business.
- When SMEs need help:
  - 60 per cent seek advice from an IT forensic professional.
  - 40 per cent seek advice from Google.
  - 35 per cent seek advice from the police.
  - 34 per cent seek advice from another government agency.
- The cost of cybercrime to businesses in Australia is rising exponentially, costing an estimated \$1 billion each year.
- 93 per cent of SMEs want a tool to protect them from risks associated with cybercrime.

Further information is available from [www.smallbusiness.nsw.gov.au](http://www.smallbusiness.nsw.gov.au).

---

## Entries Open for 2017 SafeWork NSW Awards

---

### *Extracts from SafeWork NSW media release, 24 May 2017*

SafeWork NSW is calling on the State's safest and most innovative businesses to enter the 2017 SafeWork Awards.

The SafeWork Awards recognise businesses and individuals who have improved safety and injury management in their workplace through innovation, forward thinking and positive change.

SafeWork NSW Executive Director, Peter Dunphy, encouraged all businesses with a commitment to safety to apply for the Awards.

"The Awards are an opportunity for businesses with a safety culture and commitment to protecting the health and safety of their workforce to showcase their achievements," Mr Dunphy said.

"But workplace safety is everyone's responsibility and with awards across six categories, it's a chance for both individuals and businesses to demonstrate how they have reduced injuries and improved safety in their workplace.

"Whether you are an employer or a worker, and regardless of your industry, occupation or background, if you have created a safety culture in your workplace, I urge you to enter the awards."

Entries are open to any business, individual or not-for-profit organisation operating in NSW and awards are available in six categories:

- Excellence in workplace health and safety culture (small or large business).
- Best solution to an identified workplace health and safety issue (small or large business).
- Best individual contribution to workplace safety.
- Excellence in recovery at work for business.
- Recovery at work achievement award for injured workers.
- SafeWork NSW leadership in safety

Entries close 21 July with winners announced on 26 October.

Mr Dunphy said entries could be lodged anywhere, anytime on any device and via the SafeWork Awards website.

For further information on the SafeWork Awards, visit [www.safeworkawards.com.au](http://www.safeworkawards.com.au), email [awards@safework.nsw.gov.au](mailto:awards@safework.nsw.gov.au) or telephone 02 4321 4444.

---

## Private Sector Wage Growth Trends Continue to Drift Downward

---

Private sector wage rate growth expressed on an hourly basis excluding bonuses drifted further downwards in the March 2017 quarter, according to the Australian Bureau of Statistics. The ABS trend series showed wages in the private sector growing by 1.7 per cent in the 12 months ending 31 March, whereas inflation as measured by the Consumer Price Index sits at 2.1 per cent over the same period. The corresponding figures for the year ending 31 March 2016 and 31 December 2016 were 2 per cent and 1.8 per cent respectively.

Across the labour market as a whole, wages rose by 1.9 per cent to 31 March because public sector wages went up by 2.3 per cent.

In NSW, hourly wages in the private sector excluding bonuses grew by 2 per cent under the ABS's original statistical series. Annual wages growth in the private sector in NSW has hovered between 1.9 and 2.2 percent for the past two years.

In the transport, postal and warehousing sector, wages under the ABS's original statistical series rose by 1.8 per cent in the year ending 31 March, down from 2 per cent in the year ending 31 March 2016.

---

## State Government Announces Deferral of New Fire and Emergency Services Levy

---

*Adapted from joint media release, the Premier, Gladys Berejiklian and the Treasurer, Dominic Perrottet, 30 May 2017*

In a joint media release issued on 30 May, the Premier, Gladys Berejiklian, and the Treasurer, Dominic Perrottet, have announced a deferral in the introduction of the new Fire and Emergency Service Levy in NSW. It was intended that the new levy would take effect from 1 July following reforms announced earlier this year by the NSW Government.

Ms Berejiklian said in a majority of cases fully insured property owners would be better off under the new Levy.

The new Levy was to be funded by ratepayers and would have replaced previous arrangements in which the Levy was included in property insurance.

The deferral in the implementation of the new Levy follows concerns raised by some small and medium sized fully insured property owners that they would pay more under the proposed Levy compared to existing arrangements.

“While the new system produces fairer outcomes in the majority of cases, some people – particularly in the commercial and industrial sectors – are worse off by too much under the current model, and that is not what we intended,” Ms Berejiklian said.

“We are committed to reducing NSW’s high rates of under insurance and to making the funding of our fire and emergency services fairer – but we want to get this right,” Mr Perottet said.

The Premier and Treasurer said that the Fire and Emergency Services Levy will continue to be collected through insurance policies until the NSW Government has completed its review of the policy, and the funding requirements of fire and emergency services agencies will be met in full.

The Levy contributes to supporting Fire and Rescue NSW as well as the NSW Rural Fire Service and NSW State Emergency Services.

---

## **Transport and Infrastructure Council – Outcomes from 19 May Meeting**

---

The Transport and Infrastructure Council met in Brisbane on 19 May. The following summarises some of the issues considered at that meeting:

### **Road Charging Reform**

Ministers agreed to work towards implementing independent price regulation for heavy vehicles. This includes design and consideration of a cost base, undertaking charging trials, examining revenue impacts for Governments, assessing community service obligations, assessing governance and institutional arrangements, developing charging and rebate options for operators; and develop low cost technologies for data capture purposes.

### **National Heavy Vehicle Road Safety Strategy 2011-20**

Ministers agreed to convene an independent reference group to inquire into progress under the *National Road Safety Strategy 2011-2020*.

### **National Heavy Vehicle Registration Scheme**

Ministers also agreed to implement a national registration scheme for heavy vehicles. This includes funding agreements, a national number plate, requirements to remove registration labels, improved transaction arrangements and seamless interstate transfer capability.

### **Volumetric Loading**

Ministers also agreed to increase allowable volumetric load capacity where mass is not a constraint. This includes improved access for PBS level 1 vehicles and 4.6m high vehicles that meet prescribed conditions.

---

## **Qube says Moorebank will Transform East Coast Logistics**

---

The Moorebank intermodal freight precinct will transform freight and logistics supply chains along the east coast, according to Maurice James, Managing Director of Qube Logistics, which owns the Moorebank Logistics Park.

The Moorebank Intermodal Company (MIC) has entered an agreement with the Sydney Intermodal Terminal Alliance (SIMTA) under which SIMTA will build and operate this intermodal freight precinct.

The precinct is expected to handle 250,000 TEU a year from late 2017, and ultimately up to 1.05 million IMEX containers a year as well as 250,000 interstate containers a year from around 2019, and ultimately up to 500,000 interstate containers per year.

The NSW Government has a policy of boosting rail freight's share of container traffic to and from Port Botany to 30 per cent. Currently, rail's share of Port Botany container traffic is well below 20 per cent.

Almost 2.38 million TEU were shipped through Port Botany in the year ending 31 March 2017.

---

## **NHVR Develops Online Capability to Track NHVAS Status**

---

The National Heavy Vehicle Regulator has announced that operators accredited in the National Heavy Vehicle Accreditation Scheme can now track nominated vehicles in NHVAS mass and maintenance management on-line.

The NHVR CEO, Sal Petrocitto, has released the NHVAS Active Vehicle Module search tool which will allow operators to check accreditation status by entering either the number plate, VIN number, chassis number or accreditation number into the search tool.

'This will be a big step forward for the operators of almost 100,000 vehicles nominated under the scheme's Maintenance Module and 36,000 vehicles nominated under the Mass Module,' Mr Petrocitto said.

'Owners and operators with multiple vehicles can now check the module status and ensure it is current.'

'In the past operators have told us that they want to do the right thing and ensure their nominated vehicles are current, but a lack of visibility of a vehicle's status is often raised as an issue.'

'Importantly those responsible for safety in other heavy vehicle supply chain roles such as weighbridge operators, consignees and consignors can also check that a vehicle's accreditation nomination is current.'

'With Chain of Responsibility laws coming in mid-2018, this is another tool to support the industry to better apply risk management processes to focus on safety outcomes.'

Operators accredited under NHVAS can now log on to [www.nhvr.gov.au/avm-search](http://www.nhvr.gov.au/avm-search) to check their NHVAS nominated vehicle status.

---

## **HR Should Stand for Human Relations, not Human Resources says Fair Work Commissioner**

---

*Adapted from article, Workplace Express, 15 May 2017*

Fair Work Commissioner, Ian Cambridge, has criticised a forklift company over fundamental failures of due process and has issued a warning against treating workers as human resources. He said this is because '(e)mployees are human beings, they can be easily damaged, and when faulty they should be handled with more care than machines'.

Commissioner Cambridge also said that HR should stand for human relations, not human resources.

He directed his comments to Komatsu Forklift Australia Pty Ltd's human resources department after it dismissed via email a worker who had been absent due to mental health issues.

Commissioner Cambridge said Komatsu misconstrued the employee's extended absence on certified sick leave as a refusal to work.

He suggested that procedures related to the dismissal of an employee should mandate the opportunity for an employee to be provided with a 'show cause' meeting with a decision maker before a decision regarding dismissal is made.

He also suggested that any communication relating to dismissal is conveyed in a respectful dignified manner.

'Communication of the notification of dismissal by electronic means should be strenuously avoided,' Commissioner Cambridge said.

Commissioner Cambridge couched his comments as a 'personal, general observation',

He said there was no valid reason for the dismissal of the supervisor and order Komatsu to pay the supervisor compensation.

*John Finnegan v Komatsu Forklift Australia Pty Ltd (2017) FWC 2433 (10 May 2017)*

---

## **TCA Releases New Specification to Promote Telematics Interconnectivity**

---

Transport Certification Australia has released a new specification to promote the interconnectivity of telematics and related intelligent technologies. The specification, known as the Interconnectivity of *In-Vehicle Unit (IVU) and Other Systems Functional Technical Specification*, establishes a form of communication and interconnection necessary to connect a Telematics IVU with other related systems and devices.

TCA is responsible for providing assurance in the use of telematics and related intelligent technologies.

Further information is available from the TCA website, [www.tca.gov.au/ntf/specifications/intercon-specs](http://www.tca.gov.au/ntf/specifications/intercon-specs).

---

## **TCA Releases New On-Board Mass Specification**

---

Transport Certification Australia has also released the On-Board Mass (OBM) Functional and Technical Specification which has also been developed by TCA.

According to TCA, this Specification was informed by operational deployments of OBM Systems by industry and government.

The On-Board Mass (OBM) System Functional and Technical Specification may be used by suppliers of OBM Systems investigating and/or planning to apply for type-approval and by end-users investigating and comparing different OBM Systems against the Specification.

Further information is available from the TCA website, [www.tca.gov.au/ntf/specifications/obm-spec](http://www.tca.gov.au/ntf/specifications/obm-spec).

---

## **ALC, ATA, Propose Master Code for Heavy Vehicle Safety**

---

The Australian Logistics Council and the Australian Trucking Association have submitted joint Notices of Intent to the National Heavy Vehicle regulator to develop an industry-wide Master Code for heavy vehicle safety.

“Improving safety outcomes along our supply chains is a core objective of the ALC, and heavy vehicle safety reforms is a significant part of that,” ALC Managing Director, Michael Kilgariff, said.

“Our planned Master Code will improve safety outcomes and will help meet and manage the common risks faced by all heavy vehicle operators,” ATA CEO, Ben Maguire, said.

“The Master Code will benefit all parties to help them manage safety risks over which they have control,” Mr Maguire said.

“I am confident this joint proposal for a Master Code is capable of delivering improved safety outcomes for all road users, as well as creating greater certainty for operators by reducing duplication and red tape for everyone with (Heavy Vehicle National Law) obligations,” Mr Kilgariff said.

---

## **TWUSUPER Super News May 2017**

---

### **Insurance costs coming down**

Insurance costs are reducing for most members as part of new insurance arrangements effective 27 May 2017.

For a Group 1 member with basic cover - which is the majority of members who have default Death and Total and Permanent Disablement (TPD) cover with the Fund - weekly costs will reduce from \$9.22 to \$7.02, a reduction of over 20%. Default cover costs are also reducing for Group 2 and Group 3 members by just over 18%.

Members will also enjoy greater flexibility and improved service standards, including the ability to apply for insurance and make an insurance claim over the phone.

The new arrangements include a change of insurer from Commlnsure to TAL, resulting from a comprehensive market review and tender process.

To learn about our new flexible insurance arrangements, call the Fund on **1800 222 071** 8am-8pm (AEST/AEDT) weekdays.

### **Workplace education sessions available**

Whether you have employees approaching retirement age or younger employees, TWUSUPER's workplace education sessions are tailored specifically to the needs of your employees. The sessions are conducted at no cost to you or your employees and we arrange them at a time and location that suits you.

For further details, please contact your Business Relationship Manager or call the Employer Service team on **1800 241 877** 8am-8pm (AEST/AEDT) weekdays.

### **30 June cut-off for contributions approaching**

With the end of financial year fast approaching, please be aware that only employer SG contributions received by 30 June 2017 will appear on your employees' annual member benefit statement (which will be mailed towards the end of September 2017).

For further details about making contributions, please contact your Business Relationship Manager or call the Employer Service team on **1800 241 877** 8am-8pm (AEST/AEDT) weekdays.

---

This information is of a general nature only and does not take into account your objectives, financial situation or needs. Before acting on this information, you should consider its appropriateness having regard to your objectives, financial situation and needs. A copy of TWUSUPER's current Product Disclosure Statement should be obtained from us (by calling 1800 222 071 or visiting

## Economic and Industry Indicators

Indicator/Source <sup>1</sup>	As at	Unit of Measure	Quantity	% Variation
GDP latest quarter (ABS)	Dec Qtr 2016	\$m	421,338	1.9
CPI (ABS)	Mar Qtr 2017	Per cent		2.1
Cash rate (RBA)	Current	Per cent	1.5	
Estimated Residential Population (ABS)	31 May 2017	Million	24.476	
Retail Turnover (ABS)	Mar 2017	\$m	25,680	2.5
Actual New Capital Expenditure (ABS)	Dec Qtr 2016	\$m	27,393	-14.4
Inventories held by private business (ABS)	Dec 2016	\$m	155,921	1.8
Dwelling unit approvals (ABS)	Mar 2017	Number	17.528	-13.1
Manufacturers Income (ABS)	Dec 2016	\$m	81,807	-3.2
Employed persons (ABS)	Apr 2017	Million	12.071	1.3
Unemployment rate(ABS)	Apr 2017	Percentage	5.8	0.1
TEUs through Port Botany (NSW Ports)	9 months ending Mar 2017	Number	1,821,069	3.1
Wage Price Index (ABS)	Mar Qtr 2017	Per cent		
All employees				1.9
Transport, postal and warehousing				1.8
New motor vehicle sales (ABS)	Apr 2017	Number	96,537	-1.4
Cab Chassis/Prime Mover Sales (TIC)	3 months ending Mar 2017	Number	5,829	6.9
Vans (TIC)	3 months ending Mar 2017	Number	1,329	0.7
AIP Terminal Gate Price-Diesel-Sydney	30 May 2017	Cents/litre incl. GST	113.5	

*DISCLAIMER: This document is an information source only. Despite our best efforts, ARTIO NSW makes no statements, representations or warranties about the accuracy or completeness of the information and disclaims responsibility for all liability for all loss or damage you might incur as a result of the information being inaccurate or incomplete in any way, and for any reason. The information contained in this document is not intended to be nor should it be relied upon as a substitute for legal or other professional advice.*

<sup>1</sup> ABS – Australian Bureau of Statistics; RBA – Reserve Bank of Australia; AIP – Australian Institute of Petroleum; TIC – Truck Industry Council/’Prime Mover’ latest issue.